

# TED THORSEN LLC POLICIES & DISCLOSURES:



**PLEASE NOTE:** **All orders under \$200.00** will incur a \$20.00 handling fee. **All orders under \$250.00** must be paid by credit card.

**SPECIAL & CUSTOM PRODUCTS:** We will quote promptly on special designs and fabricated products to meet your exact needs as economically as possible. Please call for more information.

**PRINT / ONLINE PRICING & INFORMATION:** Ted Thorsen LLC exercises great care in checking for accuracy prior to printing and/or publication. Please note that Ted Thorsen LLC will not assume any undue responsibility for claims resulting in unforeseen errors online or in print. Ted Thorsen LLC strives to provide quality material handling products at competitive prices. **However, due to periodic fluctuations within various markets (i.e., steel, plastics, etc.) prices may be subject to change without notice. Please call to confirm current pricing.** All prices in this catalog and online reflect your net cost. However, these prices do not include freight, applicable Federal, State and Local Taxes, or special crating requirements for shipment. We cannot guarantee published prices for the life of this catalog. Any changes will be noted on your order acknowledgement. You will be notified at point of sale or prior to shipment.

**TERMS OF SALE:** Net 30 on established open accounts. Our credit department is ready to establish your account. All orders are FOB origin with applicable freight charges additional. For International and Export Orders: prepayment in USD via bank draft or wire transfer is required.

**DAMAGED SHIPMENTS:** All items are inspected prior to shipment. To protect your interests we suggest that you also thoroughly inspect the items before accepting delivery. If damage has occurred, accept the merchandise. The damage should be noted on the freight bill and a claim filed immediately with the carrier.

**RETURNS:** Please call or e-mail for authorization and shipping instructions prior to returning any merchandise. Without prior authorization, all returned merchandise will be refused. All returns must be sent pre-paid and are subject to inspection prior to issuance of a credit. Special order or custom made items are not returnable. All items are subject to a minimum 10% restocking charge.

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TED THORSEN LLC • PHONE: 800-233-8358 • LOCAL: 570-706-2675 • FAX: 570-706-2699 • WWW.TEDTHORSEN.COM • E-MAIL: INFO@TEDTHORSEN.COM